

Gaston To'olo, DMD, MS

Born in Cameroon, West Africa, Dr. Gaston To'olo graduated from University of Kentucky College of Dentistry in 2006 as a Doctor of Dental Medicine. After practicing one year in the Yukon-Kuskokwim River Delta area of rural western Alaska, he returned to school in 2007 and completed a two year residency program to receive a Masters of Science in Pediatric Dentistry.



Since settling in Bangor, Maine with his wife and two children in 2009, he began his work ensuring the oral health of his patients in a public health clinic before opening his own office **Katahdin Pediatric Dentistry** in 2012.

He is accredited with the American Academy of Pediatric Dentistry and a member of the American Orthodontic Society as well as American Dental Association, American Dental Education Association, Maine Dental Association and Penobscot Valley Dental Association.

If at any time you should have questions, please contact us immediately. We look to create a great long lasting relationship with you and your child, who stands as the future of our country and the light of the world.

WHAT YOU CAN EXPECT

First Appointment

Exam of the soft tissue, hard tissue, head and neck, x-ray and oral care instruction *

Second Appointment

Cleaning, discussion of findings and plan for treatment

Third Appointment

Treatment as needed (filling, extraction, pulpotomy and sedative filling, crowns, space maintainer)

Fourth Appointment

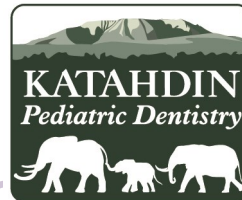
Continued care in the form of regular cleanings or addressing any other issues like crowding of teeth, etc.

**Treatment is not ordinarily provided at time of first visit unless indicated by status or characteristic of visit.*

WE FOCUS ON ALL ASPECTS OF ORAL HEALTH CARE FOR

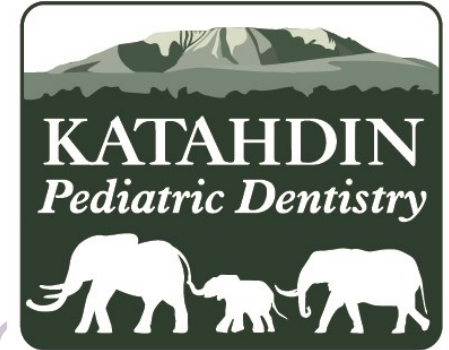
*** INFANTS * CHILDREN * ADOLESCENTS * AND * PATIENTS WITH SPECIAL NEEDS ***

We provide specialized treatment around education, prevention, restoration, sedation, early orthodontic care, and age-appropriate behavioral guidance.



24 Penn Plaza, Bangor ME 04401
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Fax: 207-947-5237

smiles@katahdinpediatricdentistry.com
www.katahdinpediatricdentistry.com



Welcomes You!

DR. GASTON TO'OLO AND STAFF MEMBERS WELCOME YOU AND YOUR CHILD TO OUR PRACTICE WHERE ORAL HEALTH IS OUR PASSION.

WE APPRECIATE THE OPPORTUNITY TO SERVICE YOU.

OUR GOAL IS TO CREATE A PLACE WHERE CHILDREN WILL HAVE A FUN AND ENJOYABLE EXPERIENCE.

OUR VISION IS THAT ORAL HEALTH IS A RIGHT, NOT A PRIVILEGE.

207-942-0593

PATIENT BROCHURE

Patient Rights and Responsibilities

As a patient of our practice we want you to know our mission is to provide access to high quality, patient-centered, comprehensive and integrated oral health care services. We share this responsibility with the parent or legal guardian of each child.

AS A PATIENT OR PARENT, YOUR RIGHTS INCLUDE:

- Considerate, respectful, confidential treatment
- Continuity and completion of treatment
- Access to complete and accurate information about your condition
- Advance knowledge of cost of treatment, explanation of treatment fees and informed consent to any treatment planned
- Explanation of recommended treatment, treatment alternatives, the option to refuse treatment, the risk of no treatment, and expected outcomes of treatment
- Emergency, incremental and total patient care
- Treatment that meets the standards of care in the profession
- Access to a patient advocate.

GASTON TO'OLO, DMD, MS

AS A PATIENT OR PARENT, YOUR RESPONSIBILITIES INCLUDE:

- Providing accurate and complete information regarding your child/parent medical or dental history
- Questioning treatment options and instructions that you do not understand
- Keeping scheduled appointment times and providing at least 48 hours notice if you need to cancel or move an appointment
- Providing information about payment for services and working with our financial coordinator to ensure that your financial obligations are met.

Policies

Parents in the Room: We encourage parents to be in the room with child for the first appointment regardless of age, but limit this privilege for the following restorative appointments for those older than 4 years. Parents are welcome in the room for cleanings and case revision discussions of any additional findings. Exceptions are provided based on the doctor's assessment to benefit the care for the child.

Appointments—Changes

Due to the high demand and volume for our dental services, it is necessary to minimize time lost due to broken appointments. **If you must change an appointment, please call us with at least 48 hours notice for any office visit. For oral sedation, we request you inform us three days or 72 hours in advance** of the scheduled appointment time.

Appointments—Cancellations

Appointments are to be confirmed by telephone by a legal guardian 48 hours in advance. Failure to call is considered a broken appointment.* If appointment is not confirmed it will be cancelled and that allotted time will be filled with another patient.

* See our policy form for further details.

Payment—Insurance & Claims

We accept all insurances in our office with one exception** but are a participating provider for only NE Delta Dental PPO, NE Delta Dental Premier and MaineCare. We will gladly process your insurance claims for you but you are responsible for anything that your insurance does not cover. It is your responsibility to provide proof of insurance and contact your insurance carrier to obtain a benefits package.

** We do not accept Federal BCBS Insurance but can work with you to help you receive benefits from this insurance company.

Payment—CareCredit

For those that qualify, we do offer the option to make a payment arrangement using CareCredit financing. This health-related card offers interest-free promotional periods that can include either 6 or 12 monthly payment plans. This is subject to credit approval and enrollment with CareCredit. Check with our financial coordinator to explore the possibilities around using this payment option or visit www.carecredit.com to see if you qualify.

Payment—Mainecare

While typically MaineCare recipients do not have any co-pay with their insurance, all MaineCare recipients are responsible for any and all services NOT covered by MaineCare. In such cases, payment is due at time of treatment. Our financial coordinator will explain which procedures are not covered by MaineCare.

Legal Guardianship

Legal guardians are expected to be present in the office during treatment of child. We collect information on all legal guardians during the registration process. Legal guardians must be present at time of first visit in order to sign consent for treatment. In instances where legal guardians are unable to be present for subsequent visits they may acknowledge an alternate person who can fulfill this role during treatment of child.

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